

## **SunPerks<sup>®</sup> Membership Rules & Conditions**

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All benefits that Sunteck Transport Group ("Sunteck") offers in the SunPerks<sup>®</sup> program are conditioned upon your compliance with these Membership Rules and Conditions, the terms and conditions described elsewhere in this Guide, all terms and conditions of Sunteck's rate confirmation and Carrier Contract and all other applicable Sunteck rules and regulations. These rules are subject to change at any time. Unless otherwise stated, the current rules in effect at the time of your request for a benefit or other transaction will govern that transaction.

Current versions of this SunPerks<sup>®</sup> Membership Guide and Program Rules are available at the Driver/Carrier Rewards section of the Sunteck website <http://www.suntecktransportgroup.com/SunPerksMembershipRulesandConditions.pdf>. Please check back frequently for program updates or rule changes.

### **Account Deletion and Mileage Expiration**

Accounts with no activity for six (6) consecutive months after enrollment will be deleted. A new SunPerks<sup>®</sup> number can be obtained by contacting Sunteck.

### **Audit**

Sunteck reserves the right to audit members' accounts at any time and without notice to ensure compliance with the SunPerks<sup>®</sup> program rules and all other applicable Sunteck rules and regulations.

In the event an audit reveals discrepancies or violations, Sunteck may delay the processing of Award Certificates or other redemptions and/or may cancel any outstanding Award Certificates and withhold statements until the discrepancies or violations are resolved. During an investigation, Sunteck may inhibit the SunPerks<sup>®</sup> account of a member. While the account is inhibited, the member may continue to accrue miles in the account, but no mileage redemptions or other transactions will be permitted and any outstanding Award Certificates will be cancelled. Cancelled Award Certificates must be surrendered to Sunteck upon Sunteck's request.

### **Conditions of Enrollment**

Sunteck's SunPerks<sup>®</sup> program is open to any person in any state and/or country that has not prohibited such a program.

Members must provide their full name to participate in the SunPerks<sup>®</sup> program. Full name means the given (first) name, middle initial or middle name, if any, and family or surname. The full name must be the same as the name on the member's driver's license or other government issued identification (i.e., Passport, Visa, Resident Alien Card, etc.). Members will be assigned an individual membership number upon enrollment and will receive a membership packet six to eight weeks after first activity. Membership numbers are nontransferable.

Only one person may be enrolled per SunPerks<sup>®</sup> account.

Members may not maintain more than one SunPerks<sup>®</sup> account.

In the event more than one account number is assigned to the same individual, the duplicate account will be cancelled, and only the applicable mileage credit, excluding any enrollment bonus, can be transferred to the remaining account.

### **Name and Address Changes**

Each member shall be responsible for advising Sunteck of any change of name, e-mail or postal address on their account. Sunteck reserves the right to update the address for any member's SunPerks<sup>®</sup> account using the National Change of Address (NCOA) data filed by relocating postal customers, but shall have no obligation to do so.

Members may update their account address information by sending an email to [sunperks@suntecktransport.com](mailto:sunperks@suntecktransport.com). You can also update your account information by phone, fax, or mail:

Phone: 800-759-7910  
Fax: 561-994-8033  
Mail: Sunteck Transport Group  
6413 Congress Avenue, Suite 260  
Boca Raton, Florida 33487  
Attention: SunPerks<sup>®</sup> Account Membership

**The member's signature and SunPerks<sup>®</sup> membership number must be included on all written correspondence.**

A copy of supporting legal documentation (e.g., court order, public record of name change, marriage certificate, or divorce decree) will be required for any name change requests.

### **Privacy Statement**

We are always conscious and respectful of your personal privacy.

Visit <http://www.suntecktransportgroup.com/content/view/100/169/> for the Sunteck Privacy Policy.

### **Program Changes and Termination**

Sunteck reserves the right to change program rules, benefits, regulations, Awards, fees, mileage Award Levels, and special offers at any time without notice. This means that Sunteck may initiate changes, for instance, impacting rules for earning mileage credit or continued availability of Awards. Such changes to the SunPerks<sup>®</sup> program may include modifications that (i) govern mileage credits or other benefits earned on or after the date of change, (ii) change the value of already accumulated mileage credits or other benefits or (iii) govern mileage credits or other benefits earned on or after the date of change and change the value of already accumulated mileage credits. Sunteck reserves the right to terminate the SunPerks<sup>®</sup> program with six months' notice. Unless otherwise stated, the terms and conditions of this SunPerks<sup>®</sup> Membership Guide and Program Rules in effect at the time of your request for a benefit or other transaction will govern the transaction.

### **Sale or Barter Prohibited**

The sale or barter of mileage credit, vouchers or Award Certificates by SunPerks<sup>®</sup> members is prohibited. Sunteck will terminate or deduct mileage from the account of any member who violates this rule. Award Certificates obtained through prohibited sale or barter transactions are VOID and will be confiscated.

### **SunPerks<sup>®</sup> Statements and Program Updates**

SunPerks<sup>®</sup> statements are sent quarterly to members with previous quarterly mileage activity.

### **Termination and/or Mileage Deduction for Violations**

Sunteck reserves the right to terminate your membership in the SunPerks<sup>®</sup> program at any time if you violate the SunPerks<sup>®</sup> program rules, any term or condition of Sunteck's Carrier Contract or Rate Confirmation or any other Sunteck rules and regulations. Termination of your membership will result in a loss of all accumulated mileage credit in your account, the cancellation of any unused Awards or Award Certificates, and the loss of all other SunPerks<sup>®</sup> benefits. Terminated members are not eligible to participate in any aspect of the SunPerks<sup>®</sup> program, including, without limitation, any special promotions or SunPerks<sup>®</sup> offers. In lieu of termination, Sunteck may, at its sole discretion, deduct mileage from your account, but permit you to continue participating in the SunPerks<sup>®</sup> program.

### **Members whose accounts have been terminated for any reason may not reopen new accounts.**

It is your responsibility to familiarize yourself with the SunPerks<sup>®</sup> program rules and with the other terms and conditions that apply to your account with Sunteck. If you have any question about the rules that are applicable to your situation, please check <http://www.suntecktransportgroup.com/SunPerksMembershipRulesandConditions.pdf>.

### **Void Where Prohibited By Law**

Some or all parts of the SunPerks<sup>®</sup> program may not be legal in certain states or countries. Consequently, the SunPerks<sup>®</sup> program is void where prohibited by law.