



Sunteck Transport Group

Press Kit

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This document was prepared for and submitted by Sunteck Transport Group to members of the press and news community as a means to inform them of the capabilities of the company. For more current information about Sunteck or its parent company, AutoInfo, Inc., please visit www.suntecktransport.com.



SUNTECK COMMUNICATIONS

Sunteck and the members of its senior management team are available to the media in a variety of ways:

- Provide explanations to press releases and other public announcements
- Conduct telephone, email or face-to-face interviews on a variety of transportation and logistics subjects, including truckload, less-than-truckload, intermodal, expedited and distribution services; interviews can also include current events within the field
- Provide contributed editorial on these subjects, as well as the differences between asset and non-asset logistics business models or agency vs. “company store” business models, of which affiliates of Sunteck and AutoInfo operate

To arrange for assistance from Sunteck, please contact:

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SUNTECK BIOGRAPHY

Sunteck Transport Group (Sunteck), a wholly-owned subsidiary of AutoInfo, Inc., provides shippers with a balanced portfolio of transportation and logistics services through its broad freight brokerage and motor carrier operations. These operations are connected across the U. S. and Canada through one of the industry's most diverse networks of agents who specialize in delivering solutions to their customers.

As an experienced logistics company with both brokerage and contract carrier operating authority, Sunteck can quickly respond to changing market conditions and evolving customer needs. Our experienced freight coordinators and logistics managers have the flexibility and freedom to assess each of our customers' service and cost requirements and implement the best transportation solution for every shipment.

In addition to a complement of trucks, trailers and "safety first" company drivers and owner-operators, Sunteck has contracts with more than 28,000 independent motor carriers. This combination of resources enables our seasoned freight coordinators to cover and manage any freight and/or logistics need.

Sunteck's portfolio of services include truckload and LTL, intermodal, expedited, and distribution/logistics (pool distribution, "last mile", "white glove", warehousing) for the private and public sectors. We focus on providing these services within a diverse range of end-use markets, including food, automotive, paper, printing, electronics, general industry and various other consumer goods and retail products.

Technology is at the center of Sunteck's operations, providing optimization, integration and visibility for our customers. Our state-of-the-art, proprietary dispatch and tracking software is complimented by one of the industry's most proficient data storage and disaster recovery programs.

Sunteck supports the latest EDI and non-traditional proprietary formats to transmit and receive vital business documents. Sunteck utilizes value-added networks (VANS) and the Internet to effectively transport this data in both real time and batch environments. Sunteck's IT professionals work closely with our customers to determine and implement the most efficient method of EDI or web-based solutions.



TRUCKLOAD SERVICES

Sunteck began as a full truckload carrier and has grown into one of North America's leading providers of truckload, LTL, intermodal, expedited and logistics services. We have the ability to handle the day-to-day and peak capacity requirements of shippers across the U.S. and Canada while providing superior service at competitive rates.

In addition to a complement of trucks, trailers and "safety first" company drivers and owner-operators, Sunteck has contracts with more than 28,000 independent motor carriers. This combination of resources enables our seasoned freight coordinators to cover and manage any freight and/or logistics need.

We are committed to providing our customers with on-going, cost-effective, nationwide capacity in the full truckload sector. While we are recognized specialists in providing immediate spot quote rates, we also offer competitive, long-term rates for customers with those requirements.

Our marketing and freight management teams respond to both online and offline bid requests and customer surveys on a daily basis. Our cost estimators track market conditions, which include fuel surcharge changes, current and anticipated weather conditions, freight seasonality and regional equipment capacity availability to provide the most competitive, deliverable price and service.

LTL SERVICES

In addition to truckload services, Sunteck also offers full service LTL service for customers with those shipping needs.

Our LTL services cover the spectrum of shipping needs for virtually any distance, destination, special delivery requirements or handling. For our LTL customers, we offer:

- Extensive national coverage of all 50 United States, including Alaska and Hawaii
- Dry, refrigerated or frozen freight handling
- International coverage for thousands of shipping destinations
- Long-term relationships with the nation's largest LTL fleets
- Cutting-edge technology
- Low claims ratio

INTERMODAL SERVICES

Sunteck's intermodal services provide highly-efficient, door-to-door intermodal transportation throughout North America. Intermodal is an integral and rapidly-growing segment of Sunteck's full-service portfolio of transportation offerings. Our customers benefit from the tremendous flexibility, equipment availability and economic advantages that intermodal offers. This is in addition to the ecological advantages behind using rail as a transportation solution. Intermodal is more fuel efficient than truck transport.

Every day, we leverage our contracts with the major North American railroads to meet our customers' requirements. Our intermodal managers coordinate all aspects of the intermodal move while providing the shipper or receiver with one point of contact and an ease of doing business comparable to that of a single truckload shipment. We handle railroad-owned or private trailers and containers, including 45', 48', and 53' trailers and 48' and 53' containers.

Our goal is to provide our customers with the best service and value for their transportation dollar using the benefits of intermodal and the competitive edge delivered by this mode's capacity, speed and service reliability.

EXPEDITED SERVICES

As one of the largest capacity providers in the expedited market, Sunteck provides guaranteed expedited services. Our 50 strategically-located customer service centers are open 24-hours-a-day, 365 day-a-year. We provide instant, competitive rate quotes and fast access to equipment in tight markets.

Sunteck specializes in providing expedited services for shippers who have less than 24 hours to get their product moving. Sunteck moves loads that others can't when trucking capacity is tight.

Sunteck also services the LTL expedited marketplace through our utilization of specialized contractors and equipment ranging from cargo vans to 24' straight trucks.

DISTRIBUTION SERVICES

Sunteck also provides customers with specialized distribution services such as pool distribution, “last mile” logistics, “white glove” service, consolidation, retail distribution, dedicated fleet and fleet replacement, scheduled route courier, and strategic warehousing/cross dock services.

The Sunteck team consists of experienced industry professionals dedicated to moving your product from dock to door in a cost-effective, professional and efficient manner. Our team utilizes our web-based “SunConnect” software to accept ASN file transfers, provide up to the minute tracking and email notification of all shipments, efficiently route all last mile delivery locations, bar code scan product and location labels, and communicate with our driver workforce.

Sunteck distribution services are designed to:

- Utilize the strength of our extensive supplier base over a range of equipment resources
- Eliminate the need for multiple carrier management by our clients
- Produce reduced transit time for supply chain velocity
- Provide flexibility to our clients to adjust equipment needs and eliminate capital expenditures
- Reduce costs with one EDI invoice for all distribution services and locations

Likewise, the benefits of using Sunteck for distribution services are:

- TIME - the time for our clients to concentrate on their core competency
- Technology - manage a national supply chain with complete tracking scanning, reporting, and invoicing all from one system
- Professional consultative analysis of current supply chain processes
- Financial stability and expansive supplier network
- Increased flexibility of fleet and specialized distribution services with one EDI billing
- Wide array of distribution specialty services including installation, home delivery, and pick and pack fulfillment

SUNTECK AGENT OFFICE NETWORK



Sunteck operates approximately 50 offices in more than two dozen U.S. states and Canadian provinces.

