



Cold Chain Requirements

As a condition of services, the assigned Motor Carrier shall adhere to and be liable as follows:

- All trailers must have an operational Chute in good working condition attached to the refrigeration unit (“trailer”) and be at least 43’ in length. (Non-compliant trailers will NOT be loaded and will be charged as a service failure.)
- Trailers may not have holes in the walls, ceiling, and floors.
- The trailer must be clean, free of debris and odor free. Drains must be plugged in the winter.
- All trailers must be pre cooled or tempered to the appropriate temperature based on the commodity or product that is to be transported. Summer pre cooling or tempering should begin at least 3 hours prior to loading. Winter pre cooling or tempering should begin at least 2 hours prior to loading. (If the temperature is below 20 degrees then the trailer must be tempered at least 3 hours).
- All refrigeration units must be set on “continuous run” unless otherwise instructed in writing by Sunteck Transport Group.
- The driver shall check the product temperature while loading by either pulping the product directly or by witnessing another authorized person.
- All shipments move with driver’s count. Discrepancies must be immediately reported to Sunteck Transport Group.
- The driver is responsible to contact Sunteck Transport Group if the product does not pulp to the correct temperature. The driver shall always note the pulp temperature on the Bill of Lading.
- Driver shall confirm that the trailer’s refrigeration unit is set to the temperature stated on the Bill of Lading. If the required temperature setting is unknown to the driver, the driver shall contact Sunteck Transport Group to verify the temperature setting with the shipper prior to departing the loading facility.
- In transit, the driver shall check the refrigeration unit for temperature control at least once every six(6) hours, unless the load is on the four hour tracking list, (WAL Mart & SAM’s Club loads), then the driver shall check the refrigeration unit every four (4) hours. Driver check calls shall provide location and temperature readings. All temperature variations shall be immediately reported to Sunteck Transport Group.
- Upon arrival at scheduled destination(s), the trailer doors shall not be opened until the receiver indicates they are prepared to unload the product. Driver is to be present while unloading to check case count and pulp temperature of product. If the driver is not allowed on the dock, the driver shall notify Sunteck Transport Group.
- If the bill of lading is signed with any exception, the driver shall immediately notify Sunteck Transport Group.

Carrier Signature

Date